

Definition

An incident involving a person at the direct interface point with trains that resulted in a risk to safety.

CAT
A
Immediate

A train passenger door or platform screen door was open while the train is in motion.
A person caught in a train passenger door and the train started moving.
An incident involving a platform screen door that has resulted in

- a person being caught and exposed to a moving train; or
- a person being caught between the train and the platform screen door.

Slips, trips and falls at the person / train interface that result in serious injury or fatality, including:

- persons falling boarding or alighting from trains;
- persons falling from the platform onto the track;
- persons falling between a train and the platform.

CAT
C
Annual

Passenger door failures or incidents involving train passenger doors or platform screen doors that presents a risk to safety of passengers, including:

- defective train passenger doors and inter-carriage doors;
- door incorrectly opened on the wrong side of the train or when the train is not at or not completely at the platform;
- platform screen doors opened without the presence of a train;
- emergency door release not functioning;
- other system failures.

Slips, trips and falls at the person / train interface that do not result in serious injury or fatality, including:

- persons falling boarding or alighting from trains;
- persons falling from the platform onto the track;
- persons falling between a train and the platform.

CAT
B
72hrs

Not Applicable

Not Reportable to ONRSR

Excludes slips trips and falls that occur on railway premises not directly associated with train movement or interaction, for example:

- on a concourse;
- at the ticket barriers/gates;
- on stairs and escalators not on rolling stock.

Excludes slips trips and falls that occur within a train that does not result in a serious injury or fatality. (Note that should a fall within rolling stock result in a serious injury or fatality then it is reportable as a Category A under Fatality or Serious Injury)

Excludes train doors that remain open whilst the train is in motion to facilitate operational practices for onboard staff.

Excludes persons falling from light rail stops onto the track.

Excludes train doors on tourist and heritage trains that are manually opened by passengers while the train is in motion, but the situation is speedily rectified or managed by on-board staff.